

DREAM HOME DISTRIBUTION LIMITED LIFETIME WARRANTY

Dream Home Distribution extends a warranty for all Dream Home products excluding stainless steel sinks, namely china lavatories, glass vessels and mounting hardware, copper sinks, stone sinks, composite sinks, faucets, strainers and sink bottom grids for stainless steel sinks, against material and workmanship defects to the original purchaser for one year from date of installation or date of use.

In the event of a warranty claim the original owner must provide proof of purchase – save sales receipt

Please be aware that all hand hammered copper basins have a finish that is by nature uneven and variable in color and pattern. The finish on the basins is a “living finish” and will continue to develop its own distinct patina as you use the product. We offer these sinks with the view that these variations are part of the rustic character and charm, and do not constitute defects.

Dream Home Distribution recommends that all stone sinks get resealed every 6 months to avoid staining or leakage due to continuous usage. This will help maintain the beauty of your stone vessel.

Dream Home Distribution will not be liable in case of:

Improper installation

Any modifications of the product as manufactured by Lenova Inc.

Damage from dropped objects or heavy impact, or burning

Improper care and maintenance

Improper use of corrosive chemical such as photographic solutions, industrial acids etc.

Commercial use or application.

Dream Home Distribution will repair, replace or make appropriate invoice adjustment where Dream Home inspection discloses any such defects occurring in normal usage within one (1) year after installation or use, which Dream Home Distribution in its sole discretion will determine, when this product is returned, prepaid, and insured, with proof of purchase date to Dream Home Distribution. The purchaser shall bear the expense of the return shipment.

To obtain warranty service contact Dream Home Distribution by writing: Dream Home Distribution- Attn: Customer Service, 4580 Roosevelt Rd, Hillside IL 60162, or by calling 312.226.5861.